

Consider Using Convenience Stores' Certificate Issuing Service

In Oshu, if you have a My Number card and a basic residence register card, you can use the automatic certificate issuance service at a convenience store or shop. Operational hours for this service are longer than those at city hall, and it's available at store locations outside of Oshu too. If you urgently need a certificate, you can get it while commuting, shopping, etc. with this helpful service.

Issuing Locations

- 7-Eleven
- Lawson
- FamilyMart
- Ministop
- AEON (AEON Maesawa and AEON Style Esashi)
- Universe (Mizusawa Hitaka location)

Available Certificates (same for all locations)

- Copy of resident record (for applicant or cohabiting householder)
- Certificate of registration of a personal *inkan* seal (for *inkan* holder)
- Income certificate (most recent fiscal year)
- Prefectural/municipal tax certificate & income certificate (most recent fiscal year)
- Prefectural/municipal tax exemption certificate (most recent fiscal year)
- Tax payment certificate (most recent fiscal year and the year before)

※ Please inquire at Main City Hall or your local branch office about certificates not listed above.

Issuance Fee

The issuance fee is 200 yen per certificate.

Service Hours

6:30AM – 11:00PM

(Available weekends and holidays, if services are not otherwise canceled.)

Shops with Certain Hours (Oshu city only)

- Aeon Maesawa: 8:00AM – 9:00PM
- Aeon Style Esashi: 8:00AM – 10:00PM
- Universe (Mizusawa Hitaka location): 9:00AM – 9:00PM

When Are Services Unavailable?

December 29th – January 3rd and for server maintenance (as needed)

What to Bring

Bring your My Number card or your basic residence register card.

Important Points

- You'll need to load your electronic user confirmation certificate from your My Number card.
- You can keep using your basic residence register card for this service.
- To prevent forgeries, the certificates and the paper used at city hall versus an automatic issuing machine may be different, but this will not impact validity for usage.
- Shopkeepers cannot tell you your PIN under any circumstances. If you've forgotten your PIN, please reset it at the citizen services section of Main City Hall or your local branch office.