

Address-Changing Procedures Have Changed

As of April 20th, 2023, two new services for creating notifications of changes of address – the Pre-Application Service and Desk Support – have been introduced. In addition to services to create address-changing notifications without writing, showing your personal ID is still required, for procedures at the window.

Pre-Application Service

This is a service that enables you to create a notification at home, from your computer or smartphone, by filling in the required information and answering the given questions. You can also confirm what related procedures will be necessary, and what you will need to bring to city hall when you visit. Please enter your information from the following official website: [Oshu City Pre-Application Service](#)

Once you have completed the form, a QR code will be generated. Save the screen, or print it out, and show it at the window.

What procedures can this be used for?

- Moving in (moving in to Oshu from outside the city)
- Moving out (moving from Oshu to elsewhere)
- Change of address (moving within Oshu)

Desk Support

This is a service for creating notifications via screen. A staffer can listen to the contents of the notification, and use a tablet installed at the change-of-address desk. In addition, the person in charge can assist with creating applications for related procedures and guidance.

What procedures can this be used for?

- Moving in (moving in to Oshu from outside the city)
- Moving out (moving from Oshu to elsewhere)
- Change of address (moving within Oshu)
- Household change (merging/splitting, other change, change of head of household)
- Applications for moving-related certificates (resident certificate, official registered seal certificate)
- Applications and guidance from the desk for moving-related procedures

What offices offer this?

Main City Hall, Citizen Services Dept.

Each branch office

- Esashi Gen. Branch Office, Citizen Living Group
- Maesawa Gen. Branch Office, Citizen Welfare Group
- Isawa Gen. Branch Office, Citizen Living Group
- Koromogawa Gen. Branch Office, Citizen Welfare Group

Start of Service

Thursday, April 20th, 2023