

You Can Apply Online via Myna Portal

As of February 6th, 2023, moving-out applications can be submitted online via Myna Portal. If you use this service, you do not have to come to city hall when applying to move out, as a rule.

Once you've submitted your application on Myna Portal, you will have to do moving-in procedures at your new municipality separately.

Who can use this service?

Those who meet all of the following conditions can use this service.

- Holders of a My Number card with a valid electronic certificate
- People moving within Japan
- ※ People outside of the applicant's household, or someone who would need a proxy form, cannot apply.
- ※ People moving outside of Japan are ineligible. Please apply in person or by post.

Who may apply?

Online procedures may be done by those who meet any of the following conditions.

- You are moving by yourself
- You are moving with a fellow household member
- A member of your household is moving out

Issuance timeframe

From 30 days before your planned move-out date to 10 days after you've moved out

Move-out procedures take some days to process; please apply with plenty of time.

- ※ If Myna Portal shows you a message indicating that the procedure cannot be done, or if city hall tells you that they couldn't process it, please complete the procedures by post or in person.